

STATE OF ILLINOIS  
DEPARTMENT OF HUMAN SERVICES

MURRAY DEVELOPMENTAL CENTER

LIMITED SCOPE COMPLIANCE EXAMINATION

For the Two Years Ended June 30, 2009

Performed as Special Assistant Auditors  
For the Auditor General, State of Illinois

STATE OF ILLINOIS  
DEPARTMENT OF HUMAN SERVICES  
MURRAY DEVELOPMENTAL CENTER  
LIMITED SCOPE COMPLIANCE EXAMINATION  
For the Two Years Ended June 30, 2009

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**CENTER OFFICIALS**

Director	Mr. James Veach
Assistant Director	Mr. Rick Starr
Business Office Administrator	Mr. Ronald Eversgerd

The Center is located at:

1535 West McCord Street  
Centralia, Illinois 62801



Pat Quinn, Governor

Carol L. Adams, Ph.D., Secretary

Murray Developmental Center shares in the State Operated Developmental Centers mission of assisting individuals attain independence in a safe and supportive environment by offering a person-centered approach that strives to provide high quality services; and supports individual and family involvement; and dignity and respect for all.

**Murray Developmental Center**  
**1535 West McCord**  
**Centralia, IL 62801**

Glass and Shuffett, Ltd.  
Certified Public Accountants  
1819 W. McCord  
P.O. Box 489  
Centralia, IL 62801

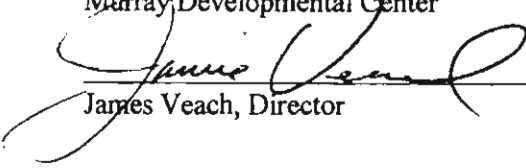
November 17, 2009

Gentlemen:

We are responsible for the identification of, and compliance with, all aspects of laws, regulations, contracts, or grant agreements that could have a material effect on the operations of the Center. We are responsible for and we have established and maintained an effective system of internal controls over compliance requirements. We have performed an evaluation of Center's compliance with the following assertions during the two-year period ended June 30, 2009. Based on this evaluation, we assert that during the years ended June 30, 2009, and June 30, 2008, the Center has materially complied with the assertions below.

- A. The Center has obligated, expended, received, and used public funds of the State in accordance with the purpose for which such funds have been appropriated or otherwise authorized by law.
- B. The Center has obligated, expended, received, and used public funds of the State in accordance with any limitations, restrictions, conditions, or mandatory directions imposed by law upon such obligation, expenditure, receipt, or use.
- C. The Center has complied, in all material respects, with applicable laws and regulations, including the State uniform accounting system, in its financial and fiscal operations.
- D. The State revenues and receipts collected by the Center are in accordance with applicable laws and regulations and the accounting and recordkeeping of such revenues and receipts is fair, accurate and in accordance with law.
- E. Money or negotiable securities or similar assets handled by the Center on behalf of the State or held in trust by the Center have been properly and legally administered, and the accounting and recordkeeping relating thereto is proper, accurate and in accordance with law.

Yours very truly,  
Murray Developmental Center

  
James Veach, Director

  
Ronald Eversgerd, Business Office Administrator

1535 West McCord  
Centralia, Illinois 62801  
Phone (618) 532-1811

**FAX NUMBERS:**

Center Director's Office (618) 532-8171  
Business Office (618) 532-7464  
Engineering & Stores (618) 532-7494  
Personnel (618) 545-0466  
Elm Cottage (618) 532-1925

STATE OF ILLINOIS  
DEPARTMENT OF HUMAN SERVICES  
MURRAY DEVELOPMENTAL CENTER  
LIMITED SCOPE COMPLIANCE EXAMINATION  
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**COMPLIANCE REPORT**

**SUMMARY**

The limited State compliance testing performed during this examination was conducted in accordance with *Government Auditing Standards* and in accordance with the Illinois State Auditing Act.

**ACCOUNTANTS' REPORT**

The Independent Accountants' Report on State Compliance, on Internal Control Over Compliance and on Supplementary Information for State Compliance Purposes (Report) relates only to those chapters of the "Audit Guide for Performing Financial Audits and Compliance Attestation Examinations of Illinois State Agencies" (*Audit Guide*) which are identified in the report as having compliance testing performed and does not contain scope limitations, disclaimers, or other significant non-standard language.

**SUMMARY OF FINDINGS**

<u>Number of</u>	<u>This Report</u>	<u>Prior Report</u>
Findings	0	2
Repeated findings	0	1
Prior recommendations implemented or not repeated	2	4

There were no findings identified during the engagement which are required to be included in the report.

**SCHEDULE OF FINDINGS AND RECOMMENDATIONS**

CURRENT FINDINGS

There were no current findings.

PRIOR FINDINGS NOT REPEATED

<u>Item No.</u>	<u>Page</u>	<u>Description</u>
09-A	9	Inaccurate Inventory Records
09-B	9	Noncompliance with Contract Requirements

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LIMITED SCOPE COMPLIANCE EXAMINATION  
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**COMPLIANCE REPORT (continued)**

**EXIT CONFERENCE**

The report was discussed with Department and Center Management at an exit conference on November 13, 2009. Attending were:

Department of Human Services

Ms. Jamie Nardulli, Audit Liaison (via teleconference)

Murray Developmental Center

Mr. James Veach, Center Director  
Mr. Ronald Eversgerd, Business Office Administrator

Office of the Auditor General

Ms. Heather York, Audit Manger (via teleconference)

Glass and Shuffett, Ltd.

Mr. Frederick J. Becker, Audit Leader  
Mr. Douglas A. Ess, Audit Supervisor

# GLASS AND SHUFFETT, LTD.

Members:  
American Institute of  
Certified Public Accountants  
Illinois Society of  
Certified Public Accountants

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618-594-4737

## **INDEPENDENT ACCOUNTANTS' REPORT ON STATE COMPLIANCE, ON INTERNAL CONTROL OVER COMPLIANCE, AND ON SUPPLEMENTARY INFORMATION FOR STATE COMPLIANCE PURPOSES**

Honorable William G. Holland  
Auditor General  
State of Illinois

### **Compliance**

As Special Assistant Auditors for the Auditor General, we have performed a limited scope compliance examination of the State of Illinois Department of Human Services – Murray Developmental Center's (Center) compliance with the requirements listed below, as more fully described in the Audit Guide for Performing Financial Audits and Compliance Attestation Examinations of Illinois State Agencies (*Audit Guide*) as adopted by the Auditor General, during the two years ended June 30, 2009. The management of the State of Illinois Department of Human Services – Murray Developmental Center is responsible for compliance with these requirements. Our responsibility is to express an opinion on the State of Illinois Department of Human Services – Murray Developmental Center's compliance based on our examination.

- A. The State of Illinois Department of Human Services – Murray Developmental Center has obligated, expended, received, and used public funds of the State in accordance with the purpose for which such funds have been appropriated or otherwise authorized by law.
- B. The State of Illinois Department of Human Services – Murray Developmental Center has obligated, expended, received, and used public funds of the State in accordance with any limitations, restrictions, conditions or mandatory directions imposed by law upon such obligation, expenditure, receipt or use.
- C. The State of Illinois Department of Human Services –Murray Developmental Center has complied, in all material respects, with applicable laws and regulations, including the State uniform accounting system, in its financial and fiscal operations.
- D. The State revenues and receipts collected by the State of Illinois Department of Human Services –Murray Developmental Center are in accordance with applicable laws and regulations and the accounting and recordkeeping of such revenues and receipts is fair, accurate and in accordance with law.
- E. Money or negotiable securities or similar assets handled by the State of Illinois Department of Human Services – Murray Developmental Center on behalf of the State or held in trust by the State of Illinois Department of Human Services – Murray Developmental Center have been properly and legally administered and the accounting and recordkeeping relating thereto is proper, accurate, and in accordance with law.

Our limited scope compliance examination of the Center was limited to the following areas of the *Audit Guide*:

- Chapter 8 – Personal Services Expenditures
- Chapter 9 – Contractual Services Expenditures
- Chapter 11 – Commodities Expenditures
- Chapter 17 – Revenues, Refunds and Receivables
- Chapter 18 – Appropriations, Transfers and Expenditures
- Chapter 22 – Review of Center Functions and Planning Program
- Chapter 30 – Auditing Compliance with Center Specific Statutory Mandates

The areas of the *Audit Guide* not examined at the Center have had procedures performed on a Department-wide basis through the compliance examination of the Department of Human Services Central Office, and accordingly, any findings from the results of those procedures have been included in the Department of Human Service – Central Office compliance report.

We conducted our examination in accordance with attestation standards established by the American Institute of Certified Public Accountants; the standards applicable to attestation engagements contained in *Government Auditing Standards* issued by the Comptroller General of the United States; the Illinois State Auditing Act (Act); and the *Audit Guide* as adopted by the Auditor General pursuant to the Act; and, accordingly, included examining, on a test basis, evidence about the State of Illinois Department of Human Services –Murray Developmental Center’s compliance with those requirements and performing such other procedures as we considered necessary in the circumstances. We believe that our examination provides a reasonable basis for our opinion. Our examination does not provide a legal determination on the State of Illinois Department of Human Services – Murray Developmental Center’s compliance with specified requirements.

In our opinion, the State of Illinois Department of Human Services –Murray Developmental Center complied, in all material respects, with the requirements listed in the first paragraph of this report during the two years ended June 30, 2009.

### **Internal Control**

The management of the State of Illinois Department of Human Services - Murray Developmental Center is responsible for establishing and maintaining effective internal control over compliance with the requirements listed in the first paragraph of this report. In planning and performing our limited scope compliance examination, we considered the State of Illinois Department of Human Services – Murray Developmental Center’s internal control over compliance with the requirements listed in the first paragraph of this report in order to determine our examination procedures for the purpose of expressing our opinion on compliance and to test and report on internal control over compliance in accordance with the *Audit Guide*, issued by the Illinois Office of the Auditor General, but not for the purpose of expressing an opinion on the effectiveness of the State of Illinois Department of Human Services – Murray Developmental Center’s internal control over compliance. Accordingly, we do not express an opinion on the effectiveness of the State of Illinois Department of Human Services - Murray Developmental Center’s internal control over compliance.



A *deficiency* in an entity's internal control over compliance exists when the design or operation of a control does not allow management or employees, in the normal course of performing their assigned functions, to prevent, or detect and correct noncompliance with the requirements listed in the first paragraph of this report on a timely basis. A *material weakness* is a deficiency, or combination of deficiencies, in internal control over compliance such that there is a reasonable possibility that material noncompliance with a requirement listed in the first paragraph of this report will not be prevented, or detected and corrected on a timely basis.

Our consideration of internal control over compliance was for the limited purpose described in the first paragraph of this section and was not designed to identify all deficiencies in internal control over compliance that might be deficiencies, significant deficiencies or material weaknesses. We did not identify any deficiencies in internal control over compliance that we consider to be material weaknesses, as defined above.

As required by the *Audit Guide*, immaterial findings excluded from this report have been reported in a separate letter to your office.

### **Supplementary Information for State Compliance Purposes**

Our examination was conducted for the purpose of forming an opinion on compliance with the requirements listed in the first paragraph of this report. The accompanying supplementary information as listed in the table of contents as Supplementary Information for State Compliance Purposes is presented for purposes of additional analysis. We have applied certain limited procedures as prescribed by the *Audit Guide*, as adopted by the Auditor General, to the 2009 and the 2008 Supplementary Information for State Compliance Purposes, except for the information on the Employee Overtime, Contractual Payroll Employees, Center Utilization, Annual Center Statistics, and Service Efforts and Accomplishments, on which we did not perform any procedures. However, we do not express an opinion on the supplementary information.

We have not applied procedures to the 2007 Supplementary Information for State Compliance Purposes, and accordingly, we do not express an opinion thereon.

This report is intended solely for the information and use of the Auditor General, the General Assembly, the Legislative Audit Commission, the Governor, Center and Department of Human Services management, and is not intended to be and should not be used by anyone other than these specified parties.

*Glass and Shuffett, Ltd.*

Glass and Shuffett, Ltd.

November 17, 2009

STATE OF ILLINOIS  
DEPARTMENT OF HUMAN SERVICES  
MURRAY DEVELOPMENTAL CENTER  
FINDINGS, RECOMMENDATIONS AND CENTER RESPONSES  
For the Two Years Ended June 30, 2009

Current Findings

There were no current findings noted during the Limited Scope Compliance Examination for the two years ended June 30, 2009.

STATE OF ILLINOIS  
DEPARTMENT OF HUMAN SERVICES  
MURRAY DEVELOPMENTAL CENTER  
FINDINGS, RECOMMENDATIONS AND CENTER RESPONSES  
For the Two Years Ended June 30, 2009

Prior Findings Not Repeated

09-A Finding – Inaccurate Inventory Records

The Center failed to exercise adequate controls over commodity inventories.

Disposition of Finding:

Recommendation implemented. Based upon our sample testing, the Center has reassigned staff, increased supervision, and has trained staff to address maintaining perpetual inventory records. (Finding Code 07-1).

09-B Finding – Noncompliance with Contract Requirements

The Center failed to comply with contract filing provisions by not reducing contracts greater than \$10,000 to writing and paying on contracts prior to establishment of a contract.

Disposition of Finding:

Recommendation implemented. Based upon the sample testing, the Center has implemented procedures to require contracts greater than \$10,000 be written and executed prior to services being rendered. (Finding Code 07-2).

STATE OF ILLINOIS  
DEPARTMENT OF HUMAN SERVICES  
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LIMITED SCOPE COMPLIANCE EXAMINATION  
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**SUPPLEMENTARY INFORMATION FOR STATE COMPLIANCE PURPOSES**

**SUMMARY**

Supplementary Information for State Compliance Purposes presented in this section of the report includes the following:

Fiscal Schedules and Analysis:

- Schedule of Appropriations, Expenditures and Lapsed Balances
- Comparative Schedule of Net Appropriations, Expenditures and Lapsed Balances
- Description of Locally Held Funds
- Schedule of Locally Held Funds – Cash Basis
- Schedule of Changes in State Property
- Comparative Schedule of Cash Receipts and Deposits
- Analysis of Significant Variations in Expenditures
- Analysis of Significant Lapse Period Spending
- Schedule of Changes in Inventories
- Analysis of Accounts Receivable

Analysis of Operations

- Center Functions and Planning Program
- Average Number of Employees
- Employee Overtime (not examined)
- Contractual Payroll Employees (not examined)
- Center Utilization (not examined)
- Annual Center Statistics
  - Cost Per Year/Day Per Resident (not examined)
  - Ratio of Employees to Residents (not examined)
  - Reported Employee Job Injuries (not examined)
  - Food Services (not examined)
- Service Efforts and Accomplishments (not examined)

The accountants' report that covers the Supplementary Information for State Compliance Purposes presented in the Compliance Report Section states the auditors have applied certain limited procedures as prescribed by the *Audit Guide*, as adopted by the Auditor General, except for information on the Employee Overtime, Contractual Payroll Employees, Center Utilization, Annual Center Statistics, and Service Efforts and Accomplishments, on which they did not perform any procedures. However, the accountants do not express an opinion on the supplementary information.

STATE OF ILLINOIS  
DEPARTMENT OF HUMAN SERVICES  
MURRAY DEVELOPMENTAL CENTER  
SCHEDULE OF APPROPRIATIONS, EXPENDITURES AND LAPSED BALANCES  
For the Fiscal Year Ended June 30, 2009

	APPROPRIATIONS NET OF TRANSFERS	EXPENDITURES THROUGH JUNE 30, 2009	LAPSE PERIOD EXPENDITURES JULY 1ST TO AUGUST 31, 2009	TOTAL EXPENDITURES 14 MONTHS ENDED AUGUST 31, 2009	BALANCES LAPSED AUGUST 31, 2009
PUBLIC ACTS 95-0734					
<u>GENERAL REVENUE FUND - 001</u>					
Personal services	\$ 28,645,300	\$ 26,720,113	\$ 1,206,810	\$ 27,926,923	\$ 718,377
Retirement contributions	4,749,600	4,749,600	-	4,749,600	-
State employees retirement system - continuing appropriation	1,188,000	836,800	252,339	1,089,139	98,861
State contributions to Social Security	2,047,900	1,957,643	88,632	2,046,275	1,625
Contractual services	1,917,800	1,710,109	197,765	1,907,874	9,926
Travel	5,200	4,587	238	4,825	375
Commodities	1,389,700	1,206,397	164,144	1,370,541	19,159
Printing	9,500	9,432	-	9,432	68
Equipment	119,900	42,127	77,530	119,657	243
Telecommunications services	88,400	73,645	14,673	88,318	82
Operation of auto equipment	70,100	55,152	12,393	67,545	2,555
Expenses related to living skills program	2,900	2,900	-	2,900	-
Total	<u>\$40,234,300</u>	<u>\$37,368,505</u>	<u>\$2,014,524</u>	<u>\$39,383,029</u>	<u>\$851,271</u>

Note: The information reflected in this schedule was taken from the Center's records and reconciled to records of the State Comptroller.

STATE OF ILLINOIS  
DEPARTMENT OF HUMAN SERVICES  
MURRAY DEVELOPMENTAL CENTER  
SCHEDULE OF APPROPRIATIONS, EXPENDITURES AND LAPSED BALANCES  
For the Fiscal Year Ended June 30, 2008

	<u>APPROPRIATIONS NET OF TRANSFERS</u>	<u>EXPENDITURES THROUGH JUNE 30, 2008</u>	<u>LAPSE PERIOD EXPENDITURES JULY 1ST TO AUGUST 31, 2008</u>	<u>TOTAL EXPENDITURES 14 MONTHS ENDED AUGUST 31, 2008</u>	<u>BALANCES LAPSED AUGUST 31, 2008</u>
PUBLIC ACT 95-0348					
<u>GENERAL REVENUE FUND - 001</u>					
Personal services	\$ 26,279,700	\$ 24,957,103	\$ 1,198,796	\$ 26,155,899	\$ 123,801
Retirement contributions	4,362,400	4,105,096	197,380	4,302,476	59,924
State contributions to Social Security	1,914,800	1,826,592	88,174	1,914,766	34
Contractual services	1,903,500	1,395,223	499,506	1,894,729	8,771
Travel	9,900	3,783	362	4,145	5,755
Commodities	1,367,000	1,232,153	123,954	1,356,107	10,893
Printing	9,700	6,903	2,673	9,576	124
Equipment	122,300	70,226	50,183	120,409	1,891
Telecommunications services	86,800	65,286	16,060	81,346	5,454
Operation of auto equipment	70,300	27,208	43,092	70,300	-
Expenses related to living skills program	2,900	2,900	-	2,900	-
Total	<u>\$ 36,129,300</u>	<u>\$ 33,692,473</u>	<u>\$ 2,220,180</u>	<u>\$ 35,912,653</u>	<u>\$ 216,647</u>

Note: The information reflected in this schedule was taken from the Center's records and reconciled to records of the State Comptroller.

STATE OF ILLINOIS  
DEPARTMENT OF HUMAN SERVICES  
MURRAY DEVELOPMENTAL CENTER  
COMPARATIVE SCHEDULE OF NET APPROPRIATIONS, EXPENDITURES AND LAPSED BALANCES  
For the Years Ended June 30,

	FISCAL YEARS		
	2009	2008	2007
	P.A. 95-0734	P.A. 95-0348	P.A. 94-0798
GENERAL REVENUE FUND - 001			
Appropriations (net of transfers)	<u>\$ 40,234,300</u>	<u>\$ 36,129,300</u>	<u>\$33,234,000</u>
EXPENDITURES			
Personal services	27,926,923	26,155,899	25,062,151
Retirement contributions	4,749,600	4,302,476	2,868,455
State employees retirement system - continuing appropriation	1,089,139	-	-
State contributions to Social Security	2,046,275	1,914,766	1,836,041
Contractual services	1,907,874	1,894,729	1,708,535
Travel	4,825	4,145	3,204
Commodities	1,370,541	1,356,107	1,316,765
Printing	9,432	9,576	9,696
Equipment	119,657	120,409	123,222
Telecommunications services	88,318	81,346	113,496
Operations of auto equipment	67,545	70,300	58,046
Expenses related to living skills program	2,900	2,900	2,900
Total Expenditures	<u>39,383,029</u>	<u>35,912,653</u>	<u>33,102,511</u>
LAPSED BALANCES	<u>\$ 851,271</u>	<u>\$ 216,647</u>	<u>\$ 131,489</u>

STATE OF ILLINOIS  
DEPARTMENT OF HUMAN SERVICES  
MURRAY DEVELOPMENTAL CENTER  
DESCRIPTION OF LOCALLY HELD FUNDS  
For the Two Years Ended June 30, 2009

The locally held funds of the Center are grouped into two fund categories and are non-appropriated funds. The funds are not held in the State Treasury and are described as follows:

1. Governmental Funds

General Funds

The General Funds consist of the Living Skills Fund and Petty Cash account. This fund and account are used to record the activity of monies received from the State's General Revenue Fund for designated purposes.

The Living Skills Fund (SAMS fund number 1214) was established to provide behavioral modification programs for residents. The source of revenue is State appropriation. The revenue is expended by distributing reward payments that are earned by residents by achievement of desired behavioral modifications.

The Petty Cash account is maintained for the purpose of making change, purchasing items of small cost, payment of postage due, and for other nominal expenditures that cannot be administered economically and efficiently through the customary vouchering system. Reimbursements to the account are from State General Revenue Fund appropriations for contractual services.

Special Revenue Funds

The Special Revenue Funds consist of the DHS Other Special Trusts Fund. This fund is used to account for the proceeds of a specific revenue source that is legally restricted to expenditures for specific purposes.

The DHS Other Special Trusts Fund (SAMS fund number 1139) was established to provide for the special comfort, pleasure and amusement of the residents. The primary sources of revenue for the fund are a percentage of vending machine commissions and monies donated for resident use. Also, any unclaimed Resident's Trust Fund balance of a resident separated from the Center for two years is transferred to this fund with the provision that the resident is entitled to the money upon application. These funds are then used for activities and materials to help fulfill the residents' needs in these areas.



STATE OF ILLINOIS  
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MURRAY DEVELOPMENTAL CENTER  
DESCRIPTION OF LOCALLY HELD FUNDS  
For the Two Years Ended June 30, 2009

2. Fiduciary Fund Type

Agency Fund

The Agency Fund consists of the DHS Resident's Trust Fund. Agency funds are used to account for assets held in a trustee capacity or as an agent for individuals, private organizations, other governments or other funds.

The DHS Resident's Trust Fund (SAMS fund number 1143) is maintained as a depository for funds of residents while in residence at the Center. The fund also is used to receive Social Security monies obtained to pay for resident billings. Disbursements from the fund consist primarily of withdrawals of monies for recipients' personal use at the Center or when discharged, as well as payments to the Department of Human Services Central Office for care and treatment charges billed to the recipient.

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SCHEDULE OF LOCALLY HELD FUNDS - CASH BASIS  
For the Year Ended June 30, 2009

	1139 DHS Other Special Trusts Fund	1143 DHS Resident's Trust Fund	1214 Living Skills Fund	Petty Cash Account
Balance - July 1, 2008	\$ 9,677	\$ 374,339	\$ -	\$ 26
Receipts				
Investment Income	1	5,099	-	-
Resident deposits	-	2,670,678	-	-
Donations	21,829	-	-	-
Appropriations	-	-	2,900	24
Vending machine commissions	27,483	-	-	-
Total Receipts	<u>49,313</u>	<u>2,675,777</u>	<u>2,900</u>	<u>24</u>
Disbursements				
Contractual services	39,459	-	-	-
Resident activities	-	-	-	10
Equipment	602	-	-	-
Resident withdrawls	-	2,687,947	-	-
Living skills program	-	-	2,900	-
Total Disbursements	<u>40,061</u>	<u>2,687,947</u>	<u>2,900</u>	<u>10</u>
Balance - June 30, 2009	<u>\$ 18,929</u>	<u>\$ 362,169</u>	<u>\$ -</u>	<u>\$ 40</u>

STATE OF ILLINOIS  
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SCHEDULE OF LOCALLY HELD FUNDS - CASH BASIS  
For the Year Ended June 30, 2008

	1139 DHS Other Special Trusts Fund	1143 DHS Resident's Trust Fund	1214 Living Skills Fund	Petty Cash Account
Balance - July 1, 2007	\$ 10,509	\$ 323,445	\$ -	\$ 36
Receipts				
Investment Income	8	7,289	-	-
Resident deposits	-	2,312,890	-	-
Donations	11,732	-	-	-
Appropriations	-	-	2,900	14
Vending machine commisions	18,171	-	-	-
Total Receipts	<u>29,911</u>	<u>2,320,179</u>	<u>2,900</u>	<u>14</u>
Disbursements				
Contractual services	30,118	-	-	-
Resident activities	-	-	-	24
Equipment	625	-	-	-
Resident withdrawls	-	2,269,285	-	-
Living skills program	-	-	2,900	-
Total Disbursements	<u>30,743</u>	<u>2,269,285</u>	<u>2,900</u>	<u>24</u>
Balance - June 30, 2008	<u>\$ 9,677</u>	<u>\$ 374,339</u>	<u>\$ -</u>	<u>\$ 26</u>

STATE OF ILLINOIS  
DEPARTMENT OF HUMAN SERVICES  
MURRAY DEVELOPMENTAL CENTER  
SCHEDULE OF CHANGES IN STATE PROPERTY  
For the Two Years Ended June 30, 2009

	Land and land improvements	Buildings and building improvements	Site improvements	Equipment	Total
<u>Balance June 30, 2007</u>	<u>\$ 82,850</u>	<u>\$ 40,124,848</u>	<u>\$ 6,157,618</u>	<u>\$ 3,099,579</u>	<u>\$ 49,464,895</u>
Additions:					
Purchases	-	13,858	-	168,373	182,231
Transfers-in:					
Intra-agency	-	-	-	171,420	171,420
Capital Development Board	-	27,581	-	-	27,581
Donations	-	-	-	3,514	3,514
Adjustments	-	-	-	3,518	3,518
Total Additions	<u>-</u>	<u>41,439</u>	<u>-</u>	<u>346,825</u>	<u>388,264</u>
Deductions:					
Transfers-out:					
Intra-agency	-	-	-	(180,050)	(180,050)
Inter-agency	-	-	-	(3,418)	(3,418)
Surplus property	-	-	-	(462)	(462)
Scrap property	-	-	-	(66,575)	(66,575)
Clerical Error	-	-	-	(13,828)	(13,828)
Other	-	(20,300)	-	(12,104)	(32,404)
Adjustment	-	-	-	(452)	(452)
Total Deductions	<u>-</u>	<u>(20,300)</u>	<u>-</u>	<u>(276,889)</u>	<u>(297,189)</u>
<u>Balance June 30, 2008</u>	<u>\$ 82,850</u>	<u>\$ 40,145,987</u>	<u>\$ 6,157,618</u>	<u>\$ 3,169,515</u>	<u>\$ 49,555,970</u>
Additions:					
Purchases	-	8,905	-	98,844	107,749
Transfers-in:					
Intra-agency	-	-	-	296,786	296,786
Inter-agency	-	-	-	8,793	8,793
Capital Development Board	-	871,507	-	14,988	886,495
Donations	-	-	-	1,042	1,042
Adjustments	-	-	-	3,527	3,527
Total Additions	<u>-</u>	<u>880,412</u>	<u>-</u>	<u>423,980</u>	<u>1,304,392</u>
Deductions:					
Transfers-out:					
Intra-agency	-	-	-	(286,885)	(286,885)
Inter-agency	-	-	-	(4,798)	(4,798)
Surplus property	-	-	-	(2,571)	(2,571)
Scrap property	-	-	-	(118,915)	(118,915)
Clerical Error	-	-	-	(27,858)	(27,858)
Other	-	(15,308)	-	(8,256)	(23,564)
Total Deductions	<u>-</u>	<u>(15,308)</u>	<u>-</u>	<u>(449,283)</u>	<u>(464,591)</u>
<u>Balance June 30, 2009</u>	<u>\$ 82,850</u>	<u>\$ 41,011,091</u>	<u>\$ 6,157,618</u>	<u>\$ 3,144,212</u>	<u>\$ 50,395,771</u>

Note: The property balances at June 30, 2008 and 2009 have been reconciled to the property reports submitted to the Office of the Comptroller.

Equipment of \$48, 680 purchased in FY08 reflected in the comptroller reports was purchased by a special Task Force Fund appropriation and is reflected in central offices property control records.

STATE OF ILLINOIS  
DEPARTMENT OF HUMAN SERVICES  
MURRAY DEVELOPMENTAL CENTER  
COMPARATIVE SCHEDULE OF CASH RECEIPTS AND DEPOSITS  
For the Years Ended June 30,

	FISCAL YEARS		
	2009	2008	2007
<u>General Revenue Fund</u>			
<u>RECEIPTS</u>			
Jury duty, witness fees, military duty	\$ 320	\$ 525	\$ 742
Copy charges	217	407	-
Telephone reimbursements	-	23	70
Miscellaneous other	212	162	342
<b>TOTAL RECEIPTS</b>	<b>\$749</b>	<b>\$1,117</b>	<b>\$1,154</b>
<u>DEPOSITS</u>			
Receipts recorded by Agency	\$ 749	\$ 1,117	\$ 1,154
Add: Deposits posted by Comptroller not for Agency	-	(A) 1,897	-
Deduct: Deposits posted by Comptroller to other agencies	(7)	(12)	-
Deduct: Reduction of Receipt by Comptroller	(11)	-	-
<b>DEPOSITS RECORDED BY COMPTROLLER</b>	<b>\$ 731</b>	<b>\$ 3,002</b>	<b>\$ 1,154</b>

(A) A check for Chester Mental Health Center was posted to Murray Developmental Center by the Comptroller.

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MURRAY DEVELOPMENTAL CENTER  
ANALYSIS OF SIGNIFICANT VARIATIONS IN EXPENDITURES  
For the Two Years Ended June 30, 2009

**Fiscal Year 2009**

A comparative schedule of significant variations in expenditures (20% or more) for the fiscal years ended June 30, 2009 and June 30, 2008 is shown below:

EXPENDITURE ITEM	FISCAL YEAR ENDED JUNE 30,		INCREASE (DECREASE)	
	2009	2008	AMOUNT	%
State Employees' Retirement System - Continuing Appropriation	\$ 1,089,139	\$ -	\$ 1,089,139	100%

Center management provided the following explanation for the significant variation identified above.

State Employees' Retirement System - Continuing Appropriation

Center officials indicated that the State Employees' Retirement System - Continuing Appropriation was established by the Comptroller in fiscal year 2009 due to a lack of funds available for retirement at the agency level.

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DEPARTMENT OF HUMAN SERVICES  
MURRAY DEVELOPMENTAL CENTER  
ANALYSIS OF SIGNIFICANT VARIATIONS IN EXPENDITURES  
For the Two Years Ended June 30, 2009

**Fiscal Year 2008**

A comparative schedule of significant variations in expenditures (20% or more) for the fiscal years ended June 30, 2008 and June 30, 2007 are shown below:

<u>EXPENDITURE ITEM</u>	<u>FISCAL YEAR ENDED</u> <u>JUNE 30,</u>		<u>INCREASE</u> <u>(DECREASE)</u>	
	<u>2008</u>	<u>2007</u>	<u>AMOUNT</u>	<u>%</u>
Retirement Contributions	\$ 4,302,476	\$ 2,868,455	\$ 1,434,021	49.99%
Travel	\$ 4,145	\$ 3,204	\$ 941	29.37%
Telecommunications	\$ 81,346	\$ 113,496	\$ (32,150)	(28.33)%
Operation of Automotive Equipment	\$ 70,300	\$ 58,046	\$ 12,254	21.11%

Center management provided the following explanations for the significant variations identified above.

Retirement Contributions

The increase in fiscal year 2008 retirement contribution expenditures of \$1,434,021 (49.99%) was due to the overall increase in the State retirement contribution rate from 11.525% in fiscal year 2007 to 16.561% in fiscal year 2008.

Travel

Travel expenditures increased \$941 (29.37%) as fiscal year 2008 reflected extra travel costs associated with the Center's participation in the Department of Public Health's Corrective Action Plan, whereby the Center was required to send several staff to other centers to assist in employee training and monitoring.

Telecommunications

Telecommunications expenditures decreased \$32,150 (28.33%) due to the payment of additional labor and equipment for the new telephone system purchased in fiscal year 2006 and the lease of circuits for the new telephone system.

Operation of Automotive Equipment

Per Center officials, higher costs for operation of automotive equipment is reflective of an older vehicle fleet and higher fuel costs.

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ANALYSIS OF SIGNIFICANT LAPSE PERIOD SPENDING  
For the Two Years Ended June 30, 2009

We have reviewed lapse period spending for fiscal years ended June 30, 2009 and 2008 and have identified significant lapse period spending (20% or more). A schedule of significant lapse period spending for fiscal year 2009 is shown below:

Fiscal Year Ended June 30, 2009			
<u>EXPENDITURE ITEM</u>	<u>TOTAL EXPENDITURES</u>	<u>LAPSE PERIOD EXPENDITURES</u>	<u>PERCENTAGE</u>
State Employees Retirement System – Continuing Appropriation	\$ 1,089,139	\$ 252,339	23.17%
Equipment	\$ 119,657	\$ 77,530	64.79%

Center management provided the following explanations for the significant lapse period expenditures identified above.

State Employees Retirement  
System – Continuing Appropriation

Per Center officials, the decision by the Comptroller to fund the State employees retirement was made late in the year resulting in 23.17% funded in the lapse period.

Equipment

Purchases of equipment were delayed until the end of the year pending availability of funds. Equipment purchased near the end of the year included furniture and household and grounds equipment.



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ANALYSIS OF SIGNIFICANT LAPSE PERIOD SPENDING  
For the Two Years Ended June 30, 2009

A schedule of significant lapse period spending for the fiscal year ended June 30, 2008 is shown below:

	Fiscal Year Ended June 30, 2008		
<u>EXPENDITURE ITEM</u>	<u>TOTAL EXPENDITURES</u>	<u>LAPSE PERIOD EXPENDITURES</u>	<u>PERCENTAGE</u>
Contractual	\$ 1,894,729	\$ 499,506	26.36%
Printing	\$ 9,576	\$ 2,673	27.91%
Equipment	\$ 120,409	\$ 50,183	41.68%

Center management provided the following explanations for the significant lapse period expenditures identified above.

Contractual

Significant lapse period spending was due to timing of goods and services (utilities, laundry services, medical services and repairs) incurred near the end of the year. The invoices were received and paid during the lapse period.

Printing

Time off slips were ordered in June and were not delivered or invoiced until July resulting in the large payment in the lapse period.

Equipment

Purchases of equipment were delayed until the end of the year pending availability of funds. Equipment purchased near the end of the year included a truck, carpeting, and medical equipment.

STATE OF ILLINOIS  
DEPARTMENT OF HUMAN SERVICES  
MURRAY DEVELOPMENTAL CENTER  
SCHEDULE OF CHANGES IN INVENTORIES  
For the Two Years Ended June 30, 2009

	not examined			
	Balance July 1, 2008	Additions	Deletions	
General Stores:				
Medical lab	\$ 22,155	\$ 59,563	\$ 66,536	\$ 15,182
Food supplies	130,097	606,767	618,304	118,560
Household and laundry	57,479	285,087	320,939	21,627
Other general stores	28,450	47,084	61,567	13,967
Mechanical Stores:				
Repair and Maintenance	49,797	89,847	90,064	49,580
Coal and coke	119,961	264,182	283,937	100,206
Other mechanical stores	5,030	49,415	50,406	4,039
Pharmacy	190,787	1,627,137	1,703,008	114,916
	<u>\$ 603,756</u>	<u>\$ 3,029,082</u>	<u>\$3,194,761</u>	<u>\$ 438,077</u>
	Balance July 1, 2007	Additions	Deletions	Balance June 30, 2008
General Stores:				
Medical lab	\$ 24,945	\$ 73,655	\$ 76,445	\$ 22,155
Food supplies	114,184	556,043	540,130	130,097
Household and laundry	39,023	341,446	322,990	57,479
Other general stores	24,800	55,926	52,276	28,450
Mechanical Stores:				
Repair and Maintenance	60,321	124,947	135,471	49,797
Coal and coke	65,469	294,201	239,709	119,961
Other mechanical stores	5,081	56,659	56,710	5,030
Pharmacy	158,232	2,128,585	2,096,030	190,787
	<u>\$ 492,055</u>	<u>\$ 3,631,462</u>	<u>\$3,519,761</u>	<u>\$ 603,756</u>

The information noted in the above schedule was obtained from Center Records and is valued at weighted average cost. The Department of Human Services (Department) commodity control system encountered data processing difficulties in June and July 2009 resulting in a need to retake the annual inventory in August, 2009 for the entire Department, including the Centers. The June 30, 2009 ending inventory information in the schedule for the General and Mechanical Stores inventories may vary from the corrected ending inventories; however, all significant variations were reconciled. The information presented in the above schedule for the General and Mechanical Stores inventories is \$10,327 greater than the corrected June 30, 2009 inventory balance for those areas.

Because of the above noted data processing difficulties the Department could only reconcile the June 30, 2009 ending inventory information for the pharmaceutical inventory through June 28, 2009. Any differences between the Center provided information for the June 30, 2009 pharmaceutical inventory in the schedule above and the corrected ending balance could not be determined.

The data processing difficulties noted above are being reported in the Department's Central Office compliance report.

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MURRAY DEVELOPMENTAL CENTER  
ANALYSIS OF ACCOUNTS RECEIVABLE  
For the Two Years Ended June 30, 2009

The Center has accounts receivable of \$230,648 at June 30, 2009. This represents amounts due from private assets, private insurance, Social Security Administration, etc. for resident care provided at the Center. The Department of Human Services Central Office prepares and mails the monthly billing statements, receives the payments and records the revenue and receivable in their general ledger. The Patient Resource Unit at the Center is responsible for determining billing amounts and is responsible for pursuing collection of delinquent accounts. The aging of outstanding accounts receivables and determination of an allowance for uncollectible accounts are the responsibility of the Department of Human Services - Central Office.

An aging of accounts receivable as of June 30, 2009, 2008 and 2007 prepared by the Department of Human Services - Central Office and forwarded to the Center is as follows:

	<u>2009</u>	<u>2008</u>	<u>2007</u>
Current (0-3 months)	\$ 201,513	\$ 190,103	\$ 212,477
Past due (4-6 months)	2,474	2,402	7,543
Past due (7-12 months)	8,625	23,112	563
Past due (over 12 months)	<u>18,036</u>	<u>9,475</u>	<u>3,961</u>
Subtotal	\$ 230,648	\$ 225,092	\$ 224,544
Court cases	<u>-</u>	<u>-</u>	<u>-</u>
Total	<u>\$ 230,648</u>	<u>\$ 225,092</u>	<u>\$ 224,544</u>

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MURRAY DEVELOPMENTAL CENTER  
ANALYSIS OF OPERATIONS  
For the Two Years Ended June 30, 2009

Center Functions

Murray Developmental Center (Center) is a residential facility providing support and habilitation training for the developmentally disabled. The Center opened in June of 1964 and is located at 1535 West McCord Street, Centralia, Illinois. The Center is under the jurisdiction of the Illinois Department of Human Services, Office of Mental Health (Department).

The Mental Health and Developmental Disabilities Administrative Act (20 ILCS 1705/0.01 et seq.) gives the Department the power and authority to exercise executive and administrative supervision over all institutions, divisions, programs, and services, including the Murray Developmental Center. It also provides the basis for the Department to regulate and operate developmental facilities and outlines admission criteria, treatment and review provisions, and discharge criteria.

The campus of Murray Developmental Center includes 13 major buildings, six of which are residential cottages accommodating 60 to 64 residents each. There are four living units in each residential building. The Center maintains an approximate residential population of 303 developmentally disabled persons. Each resident provides the focus for the services provided. Keeping in mind the personal choices, values and goals of individuals being serviced, support and services are made available according to needs indicated through comprehensive assessments. Treatment and training programs are designed to aid residents in physical, mental and social growth. The Center provides lodging, medical and nursing care for all persons in addition to the treatment and training programs.

The primary mission of Murray Developmental Center is to provide effective treatment and developmental training programs for those individuals who, by virtue of the severity of their disability, require a protective environment, and who cannot be adequately cared for by existing community-based services. It is the mission of this Center to promote and enhance the abilities of these persons to their optimal level of independence and self-sufficiency so that all persons may be reintegrated into their natural environment or a community-based alternative in the shortest possible time.

The mission involves the provision of 24-hour developmental training services to promote the highest possible quality of humane and habilitative life and treatment, to provide these services in a manner which minimizes disruption to the individual's natural support system, to ensure that the dignity and rights of all persons served are preserved during the course of their treatment, and to assist all persons serviced in strengthening and maximizing their own resources and improving the quality of their lives. All programs and services are developed with consideration of the individual's choices and preferences in daily living.

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For the Two Years Ended June 30, 2009

Center Planning Program

Murray Developmental Center has established formal written long and short-term goals with respect to its functions and programs. The formal plan contains a statement concerning the Center's operational and program philosophy. In accordance with this philosophy, the Center has established specific intentions and objectives with which to achieve each goal. Facility goals and objectives are established by the Facility Director's Executive Council, which consists of the following:

- Center Director
- Assistant Center Director
- Personnel Officer
- Chief Fiscal Officer
- Residential Services Director
- Director of Nurses
- Medical Director
- Labor Relations Administrator
- AFSCME Representative
- Affirmative Action/EEO Officer

The Executive Council meets on the first and third Wednesday of each month to consider alternative approaches, review and update goals and objectives, and monitor results in terms of achieving established goals and objectives on a timely basis.

The Administrative Services Council has broad representation of facility-wide support areas. This Council is chaired by the Assistant Center Director. Members include the following:

- Center Director
- Director of Nurses
- Internal Security Investigator
- Business Administrator
- Information Services Specialist
- Chief Engineer
- Housekeeping Manager
- Dietary Manager
- Labor Relations Administrator
- Laundry Manager
- Patient Resources Administrator
- AFSCME Representative
- Payroll Manager

The Residential Services Director is also a member representing the Program Council. The Administrative Council meets on the fourth Wednesday of each month, and at other times at the discretion of the Chairperson, Executive Council, or the Facility Director.

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ANALYSIS OF OPERATIONS  
For the Two Years Ended June 30, 2009

Center Planning Program (continued)

The Program Council is a broad representation of facility-wide program services. This Council is chaired by the Residential Services Director. Members include the following:

- Center Director
- All Residential Managers
- Director of Nurses
- Adult Day Program/Work Skills Training Administrator
- Social Worker Administrator
- Psychology Services Administrator
- Information Services Specialist
- Training Coordinator
- Activity Therapy Supervisor
- AFSCME Representative
- Hearing & Speech Supervisor

The Assistant Center Director is a member representing the Administrative Council. The Program Council meets on the second Wednesday of each month and at other times at the discretion of the Chairperson, Executive Council, or the Center Director.

Center Head and Location

James Veach, Center Director  
Murray Developmental Center  
1535 West McCord  
Centralia, Illinois 62801

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For the Two Years Ended June 30, 2009

AVERAGE NUMBER OF EMPLOYEES

The following table, prepared from Center records, presents the average number of full time equivalent employees, by function, for the past three years.

	Fiscal Year		
	2009	2008	2007
Mental health technicians and supervisors	304	307	287
Support service workers and supervisors	56	51	54
Medical and dental	59	59	64
Office and clerical	14	14	17
Resident treatment	23	20	20
Administrative	24	23	23
Education	3	3	3
Security	5	5	5
Other	56	56	53
Total Employees	<u>544</u>	<u>538</u>	<u>526</u>

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EMPLOYEE OVERTIME (not examined)

Certain employees are eligible for overtime if the hours worked during a week exceed the standard workweek hours. The standard workweek hours range from 37 ½ to 40 depending on an employee’s job classification. In most cases employees are compensated at 1 ½ times their normal hourly rate for overtime hours worked. A supervisor must approve all overtime. Certain employees may receive compensatory time off in lieu of pay depending on the position classification of the employee’s job title.

The following table, prepared from Department records, presents the paid overtime and earned compensatory time incurred during the last three fiscal years.

	<u>2009</u>	<u>2008</u>	<u>2007</u>
Paid overtime hours worked during fiscal year	<u>166,083</u>	<u>143,066</u>	<u>156,761</u>
Value of overtime hours worked during fiscal year	<u>\$ 4,277,925</u>	<u>\$ 3,589,904</u>	<u>\$ 3,707,559</u>
Compensatory hours earned during fiscal year	<u>8,478</u>	<u>16,753</u>	<u>14,560</u>
Value of compensatory hours earned during fiscal year	<u>\$ 201,982</u>	<u>\$ 338,892</u>	<u>\$ 275,608</u>
Total paid overtime hours and earned compensatory hours during fiscal year	<u>174,560</u>	<u>159,819</u>	<u>171,321</u>
Total value of paid overtime hours and earned compensatory hours during fiscal year	<u>\$4,479,907</u>	<u>\$3,928,796</u>	<u>\$ 3,983,167</u>

CONTRACTUAL PAYROLL EMPLOYEES (not examined)

The Center did not incur any expenditures for contractual payroll employees for the two years under examination.



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For the Two Years Ended June 30, 2009

CENTER UTILIZATION (not examined)

Murray Developmental Center (Center) is situated on 120 acres near Centralia, Illinois. The Center has 18 buildings on its grounds. Center management has provided the information below outlining their occupancy and/or utilization of the buildings on the grounds of the Center.

<u>Building</u>	<u>Type/Use</u>	<u>Square Feet</u>	<u>Status</u>	<u>%</u>
Apple	Residential	28,687	Occupied	100%
Berry	Residential	28,957	Occupied	100%
Cherry	Leased - 50% Storage - 50%	28,500	Occupied	50%
Daisy	Residential - 75%, Program - 25%	28,983	Occupied	100%
Elm	Residential	28,500	Occupied	100%
Fir	Residential	29,983	Occupied	100%
Grape	Residential	28,983	Occupied	100%
Administration	Offices, School Program and Work Skill Training	48,873	Occupied	100%
Freidrich	Adult Day Program	29,526	Occupied	100%
Dietary	Dietary, Conference Center, General Stores, Clothing Offices	23,458	Occupied	100%
Laundry	Storage - 50%, Machinist - 25%, Wheelchair Program - 25%	9,487	Occupied	100%
Pumphouse	Sewage Removal	963	Occupied	100%
Mechanical	Crafts	13,236	Occupied	100%
Boilerhouse	Heating, Air Conditioning, and Hot Water	11,346	Occupied	100%
Residential House	Family Visits	1,380	Occupied	100%
Water Tower	Water Storage	-	Occupied	100%
Garage	Storage	460	Occupied	100%
Barn	Recreation Building, Storage	6,000	Occupied	100%

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For the Two Years Ended June 30, 2009

COST PER YEAR/DAY PER RESIDENT (not examined)

The following schedule represents costs per resident based upon the Department of Human Services Management Cost System. This includes costs for depreciation and an allocation of costs incurred by the Department's Central Office and other State agencies.

	Fiscal Year		
	2009	2008	2007
Cost per year per resident	*	\$155,933	\$139,433
Cost per day per resident	*	\$ 426	\$ 382

\* - The Department had not calculated this statistic by the close of fieldwork.

RATIO OF EMPLOYEES TO RESIDENTS (not examined)

The following comparisons are prepared from Center records for the fiscal years ended June 30:

	2009	2008	2007
Certified capacity of Center	372	372	372
Average number of residents	303	333	338
Average number of employees	544	538	526
Ratio of employees to residents	1.80 to 1	1.62 to 1	1.56 to 1

REPORTED EMPLOYEE JOB INJURIES (not examined)

The following comparisons are prepared from Center records for the fiscal years ended June 30:

	2009	2008	2007
Number of reported employee injuries	254	257	301

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FOOD SERVICES (not examined)

The following table, prepared from the Center records, summarizes the number of meals served and the average cost per meal.

	Fiscal Year		
	2009	2008	2007
Total meals served*	402,717	460,115	465,908
Total food costs	\$ 592,095	\$ 602,070	\$ 572,182
Total labor costs	1,592,267	1,469,060	1,362,172
Total costs	<u>\$ 2,184,362</u>	<u>\$ 2,071,130</u>	<u>\$ 1,934,354</u>
Average food costs/meal	\$ 1.47	\$ 1.31	\$ 1.23
Average labor costs/meal	3.95	3.19	2.92
Total average cost/meal	<u>\$ 5.42</u>	<u>\$ 4.50</u>	<u>\$ 4.15</u>

\*Note - Residents are served three meals per day and three snacks per day (8 snack servings equate to one meal for determining total meals served). In addition, certain residents are given double servings as prescribed by physician orders.

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SERVICE EFFORTS AND ACCOMPLISHMENTS  
For the Two Years Ended June 30, 2009

The Illinois Department of Public Health has conducted two Annual Certification Surveys during the last two years. Both surveys produced great outcomes with no Medicare Conditions of Participation violations and only a few minor Illinois Department of Public Health violations. Furthermore, we have also been through two Senate Bill 472 surveys, which are required by the Senate and are sister-facility evaluations of services provided, with great outcomes as well.

Over the last two years, we have also been awarded an extension of our Council on Accreditation of Rehabilitation Facilities (CARF). CARF is a nationally recognized accrediting body that surveys agencies on rigorous standards by evaluating the operations of the Center inclusive of fiscal, human resources, life safety, management, quality enhancement, and service delivery. CARF awarded the Center the highest of four possible survey outcomes for both surveys that have been undertaken by this facility. The Center received a three year accreditation in September, 2007.

Murray Developmental Center has been able to retain the close working relationships with several other agencies over the years. Throughout the last two years, some of the agencies involved and events held consist of:

- Two American Red Cross Blood Drives were held at the Murray Developmental Campus with over 239 pints of blood donated.
- Employees participated in two Relay for Life events for the American Cancer Society raising over \$10,000.
- The Center continues to work with the American Heart Association.
- Employees continue to teach and work in the community regarding various health issues.
- The Center has bridged the gap between community providers and state agencies and has begun providing services to community residents.
- The Center attends monthly, and hosts, emergency Clinical and Administrative Review Team (CART) meetings assisting the community providers with services by offering suggestions to handle their troubled clients.
- The Center sponsored a very successful Murray Games event involving many volunteers, primarily from the athletic departments of Kaskaskia College.

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SERVICE EFFORTS AND ACCOMPLISHMENTS (continued)  
For the Two Years Ended June 30, 2009

- An agreement with Kaskaskia College provides for internship activities at the Center.
- The Center developed a relationship with A.B.A.T.E. Motorcycle Club and hosted motorcycle rallies with proceeds going to the Murray Parents' Association.
- The Center works with Southern Illinois University - Carbondale for recruitment of staff and development of intern opportunities.

These items are just a few of the many successes of Murray Center during the last two years. The Center is pleased to provide services in the city of Centralia and the surrounding area. The Center continues to move forward and is admitting residents from the entire state of Illinois, although mostly from the central and southern areas of the State of Illinois.