

Legislative Audit Commission

RESOLUTION NO. 97
Presented by the Office of the Auditor General

WHEREAS, the Department of Central Management Services (DCMS) manages the telecommunications operations for over 100 State agencies, boards, and commissions;

WHEREAS, it cost the State \$88 million in Fiscal Year 1991 for its telecommunication services and these costs have increased 72 percent between Fiscal Years 1984 and 1991;

WHEREAS, in their 1989-90 Annual Report, DCMS projected cost savings of \$25 -30 million after signing a seven year, \$108 million contract with Illinois Bell and Sprint; DCMS also contracted with Ameritech for \$16 million to maintain the Centrex system; however, since that time, costs to the State for telecommunication services have continued to increase.

WHEREAS, past compliance audits have reported a lack of information and analysis for management regarding telecommunication operations;

THEREFORE BE IT RESOLVED, by the Legislative Audit Commission of the State of Illinois, that the Auditor General is directed to conduct a management audit of DCMS's telecommunications operations;

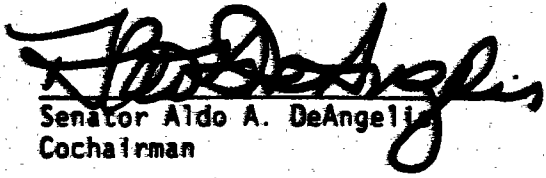
BE IT FURTHER RESOLVED that this audit shall include, but need not be limited to, the following determinations:

1. Whether DCMS has adopted plans and management strategies that promote cost-effective telecommunication operations;
2. Whether DCMS has policies and procedures to effectively guide telecommunication operations;
3. Whether monitoring of telecommunications operations by DCMS is adequate;
4. Whether telecommunication billings to State agencies, and DCMS's collection of billings, have been timely and accurate.

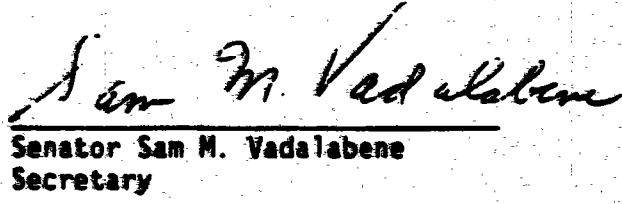
BE IT FURTHER RESOLVED that DCMS and all other State agencies which may have information relevant to this audit shall cooperate fully and promptly with the office of the Auditor General in the conduct of this audit; and

BE IT FURTHER RESOLVED that the Auditor General shall commence the audit immediately and shall report his findings and recommendations as promptly as possible in accordance with the provisions of the Illinois State Auditing Act.

Adopted this 16th day of April, 1992.


Senator Aldo A. DeAngelis
Cochairman


Representative Andrew J. McGann
Cochairman


Senator Sam M. Vadalabene
Secretary