

STATE OF ILLINOIS OFFICE OF THE AUDITOR GENERAL

William G. Holland, Auditor General

SUMMARY REPORT DIGEST

DEPARTMENT OF THE LOTTERY

Financial Audit For The Year Ended June 30, 2013 Compliance Examination For The Two Years Ended June 30, 2013

Release Date: July 24, 2014

Summary of Findings:Total this report:7Total last report * :2Repeated from last report:2

* - Prior engagement was only a financial statement audit

INTRODUCTION

This digest summarizes the State of Illinois, Department of the Lottery's Financial Audit report for the year ended June 30, 2013 and State Compliance Examination report for the two years ended June 30, 2013. The Financial Audit and State Compliance Examination reports contained 7 findings.

Effective October 15, 2011, the Department of Revenue transferred all functions performed for the Illinois Lottery and all associated powers duties, rights and responsibilities to the Department of the Lottery in accordance with Public Act 97-0464. As a means of easing and transitioning, management elected to use an effective date of July 1, 2011 for the financial accounting and reporting.

SYNOPSIS

- The Illinois Department of the Lottery's (Department) year-end financial reporting in accordance with generally accepted accounting principles to the Illinois Office of the Comptroller contained numerous errors, inaccuracies and incomplete data.
- The Department had not implemented controls over its computing environment to ensure the controls provided sufficient protection.
- Weaknesses were noted in regard to the Department's security and control of confidential information.
- The Department failed to submit, or timely submit, certain required reports, documents and policies to the required oversight entities.

{Expenditure, financial data and activity measures are summarized on the reverse page.}

DEPARTMENT OF THE LOTTERY FINANCIAL AUDIT For the Year Ended June 30, 2013 COMPLIANCE EXAMINATION For the Two Years Ended June 30, 2013

EXPENDITURE STATISTICS - State Lottery Fund (appropriated and				
non-appropriaited, amounts in thousands)		FY 2013		FY 2012
Total Expenditures	\$	739,684,221	\$	758,788,679
OPERATIONS TOTAL	\$	145,632,799	\$	150,386,835
% of Total Expenditures		19.7%		19.8%
Personal Services		8,545,914		8,943,086
Other Payroll Costs (FICA, Retirement, Insurance)		6,919,060		6,199,441
Contractual Services		2,349,307		1,761,690
Electronic Data Processing		3,375,980		3,418,290
Expenses of Lottery Games		123,493,310		128,710,000
All Other Operating Expenditures		949,228		1,354,328
AWARDS AND GRANTS		919,220		1,551,520
% of Total Expenditures		62.0%		71.6%
Payments for Winning Lottery Tickets		459,033,855	\$	543,154,031
REFUNDS	Ψ	+57,055,055	Ψ	545,154,051
% of Total Expenditures		0.0%		0.0%
Refunds		17,567	\$	47,813
NON-APPROPRIATED	Ψ	17,507	Ψ	+7,015
% of Total Expenditures		18.3%		8.6%
Deposits into the Capital Projects Fund		135,000,000	\$	65,200,000
FINANCIAL OPERATIONS (amounts in thousands)	φ	FY 2013	ψ	FY 2012
OPERATING REVENUE:				
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Charges for sales and services		2,832,576	\$	2,676,996
Private management contract fee		61,776		-
Other		8,006		5,378
Total Operating Revenues		2,902,358		2,682,374
OPERATING EXPENSES:				
Cost of sales and services		163,966		151,421
Prizes and claims		1,743,686		1,620,405
General and administrative		153,731		152,210
Provision for private management contract fee		21,776		-
Depreciation	-			107
Total Operating Expenses	-	2,083,258		1,924,143
Operating Income		819,100		758,231
NONOPERATING REVENUES (EXPENSES):				
Investment income		(9,354)		37,633
Interest expense		(14,347)		(17,192)
Total Nonoperating Revenues (Expenses), net		(23,701)		20,441
Changes in Net Position Before Transfers		795,399		778,672
Transfers to other State funds		(819,390)		(758,236)
Change in Net Position		(23,991)		20,436
Net Position, July 1		24,366		3,930
Net Position, June 30	\$	375	\$	24,366
SELECTED ACTIVITY MEASURES (unaudited)		2013		2012
Average Number of Employees		155		163
Percentage of sales transferred to Common School Fund		23.1%		23.9%
Percentage of sales paid in prizes		61.0%		58.3%
DIRECTOR				20.270
During Engagement Period: Michael Jones				
Currently: Michael Jones				

FINDINGS, CONCLUSIONS, AND RECOMMENDATIONS

NEED TO IMPROVE FINANCIAL REPORTING

The State of Illinois Department of the Lottery's (Department or Lottery) year-end financial reporting in accordance with generally accepted accounting principles (GAAP) to the Illinois Office of the Comptroller contained numerous errors/inaccuracies and incomplete data.

During the audit of the June 30, 2013 Department financial statements, auditors noted errors in the Department's GAAP Reporting forms submitted to the Office of the Comptroller and Department financial statements and deficiencies in internal controls over financial reporting. Some of the issues noted by the auditors are as follows:

- During testing of the estimate of the Prizes payable, liability for instant games, auditors noted the prize structure utilized in the calculation of the Instant prize liability, for numerous instant games, was inaccurate. The inaccuracies resulted in Prize expense and the associated liability being understated by \$18,538,189. These inaccuracies were discussed with Department management at which time they made a correcting entry.
- During testing of the Department's accounts payable, an error in recording "vouchers in transit" as of June 30, 2013 was identified. The error resulted in Accounts Payable – General and Operating expenses at June 30, 2013 each being understated by \$12,105,750. These inaccuracies were discussed with Department management at which time they made a correcting entry.
- Auditors found an error in recording payments as of yearend. The Department made a journal entry to correct a previously identified error which inappropriately adjusted the wrong account resulting in Operating expense and Prizes payable each being overstated by \$13,111,389. These inaccuracies were discussed with Department management at which time they made a correcting entry.

The aggregate impact of all auditor recommended adjustments made by the Department since the initial June 30, 2013 GAAP Reporting forms were submitted to the Illinois Office of the Comptroller was approximately a \$17.5 million increase in liabilities and expenses.

Inaccuracies in calculating estimate of Prizes payable resulted in an understatement of \$18,538,189

Error in reporting Accounts Payable - General and Operating resulted in an understatement of \$12,105,750

Error in a journal entry resulted in an overstatement of expense and payable for \$13,111,389

Net effect of adjustments increased liabilities and expenses by approximately \$17.5 million The errors and inaccuracies noted, if not detected and corrected, can materially misstate the Lottery's financial statements and negatively impact the Statewide financial statements. Accurate and timely preparation of the Lottery's financial information for GAAP reporting purposes is important due to the impact Lottery adjustments have on the Statewide financial statements. (Finding Code No. 2013-001, pages 12-14

We recommended the Lottery implement procedures to ensure GAAP Reporting Packages and financial statements are prepared in an accurate and complete manner.

Lottery Management agreed and indicated they will continue to review current procedures to ensure they are up-to-date and implement any additional procedures, as necessary, to ensure GAAP financial reporting and the financial statements are prepared completely, accurately and timely with appropriate supporting documentation. The Lottery will also ensure sufficient staff resources are allocated to this process.

NEED TO IMPROVE GENERAL INFORMATION TECHNOLOGY CONTROL ENVIRONMENT OVER KEY SYSTEMS

During testing, auditors noted a number of control deficiencies related to the various computer systems utilized by the Department. Several of the Department's computer systems generate reports that are used to process, accumulate and analyze financial information. Specific areas where weaknesses were identified are as follows:

- Access Reviews
- Access Provisioning and Termination
- Change Management
- Segregation of Duties
- Access to Drawing Room
- Monitoring of Service Providers

The areas noted with control deficiencies have specific controls that are considered to be key controls which should be in place and functioning in the Department's computing control environment to prevent or detect unauthorized access or changes to the Department's systems. (Finding Code No. 2013-002, pages 15-17)

We recommended the Department implement and document adequate controls over its computing environment and ensure the controls provide sufficient protection.

Lottery management agreed with the recommendation and provided additional information regarding improvements in the Lottery's technology control environment.

Lottery agrees with auditors

Control deficiencies were noted in the Department's computing environment

Six areas noted with weaknesses

Lottery agrees with auditors

WEAKNESSES REGARDING THE SECURITY AND CONTROL OF CONFIDENTIAL INFORMATION

The Department has several computer systems that contained confidential or personal information. During testing auditors identified weaknesses related to the Department's security and control of confidential information. Specifically auditors noted the following weaknesses:

- The Department failed to perform a risk assessment of their computer resources.
- The Department lacked formalized breach of Security procedures.
- The Department lacked a formal Identity Protection Policy.

The Department has the responsibility to ensure confidential information is protected from accidental or unauthorized disclosure. (Finding Code No. 2013-003, pages 18-19)

We recommended the Department: a) Develop policies and procedures to ensure timely compliance with the requirements outlined in the Personal Information Protection Act; b) Develop and approve an identity protection policy as required in the Identity Protection Act, and; c) Perform a comprehensive risk assessment to identify all forms of confidential or personal information and ensure adequate security controls have been established.

The Lottery management agreed with the recommendation and noted they will continue efforts to complete its risk assessment, finalize its identity protection policy and develop policies and procedures to ensure prompt notification of security breaches. The Confidential Personal Information Policy required under the Illinois Identity Protection Act has been drafted and is under final review.

FAILURE TO SUBMIT, OR TIMELY SUBMIT, REQUIRED REPORTS, DOCUMENTS AND POLICIES

During testing of the statutes applicable to the Department, auditors identified instances where the Department failed to submit, or timely submit required reports, documents and policies. Some of the exceptions noted are as follows:

• There were no quarterly reports on activities and actions of the private manager submitted to the Governor or the General Assembly during the period under audit. Illinois Lottery Law (Lottery Law) states "... the Department shall submit written quarterly reports to the Governor and the General Assembly on the activities and actions of the private manager selected under this Section..."

Weaknesses were identified related to the Department's security and control of confidential information

Lottery agrees with auditors

Quarterly reports on private manager not submitted

Findings and recommendations of the Internet Lottery Study provided 9 months late

Department failed to submit their required Travel Headquarter Reports (TA-2) during period under audit

- The Department did not timely submit the findings and recommendations of the Internet Lottery Study to the members of the Internet Lottery Study Committee. The auditors noted the findings and recommendations should have been submitted by February 27, 2013, but were not submitted until November 21, 2013, approximately nine months late. Lottery Law states "No later than 6 months after the effective date of this amendatory Act of the 97th General Assembly, the Department shall provide to the members of the Study Committee the proposed findings and recommendations of the study in order to solicit input from the Study Committee." Public Act 97-1121 was effective August 27, 2012.
- The Department failed to submit their required Travel Headquarter Reports (TA-2) to the Legislative Audit Commission during the period under audit. The State Finance Act requires State agencies to file reports with the Legislative Audit Commission no later than each July 15 for the period from January 1 through June 30 of that year and no later than each January 15 for the period from July 1 through December 31 of the preceding year.

Failure to submit the required reports, documents and policies results in noncompliance with the applicable statutory requirements, and diminishes oversight and communication to those charged with governance. (Finding Code No. 2013-006, pages 24-25)

We recommended the Department comply with the applicable statutory requirements and submit the required reports, documents and policies as required.

Lottery agrees with auditors The Lottery management agreed with the recommendation and indicated they have subsequently filed all required reports, documents and policies, and implemented processes to ensure future filings are timely.

OTHER FINDINGS

The remaining findings are reportedly being given attention by the Department. Auditors will review the Department's progress towards the implementation of all the recommendations in the next engagement.

AUDITORS' OPINION

The auditors stated the Department of the Lottery financial statements as of June 30, 2013 and for the year then ended were presented fairly in all material respects.

The Independent Accountants' Report on State Compliance and on Internal Control Over Compliance was qualified for finding 2013-001. Except for the noncompliance described in this finding, the auditors stated the Department complied, in all material respects, with the requirements described in the report.

WILLIAM G. HOLLAND

Auditor General

WGH:RPU

SPECIAL ASSISTANT AUDITORS

KPMG LLP were the Special Assistant Auditors for this engagement.