### STATE OF ILLINOIS

# OFFICE OF THE AUDITOR GENERAL

Release Date: June 9, 2021

Frank J. Mautino, Auditor General

### SUMMARY REPORT DIGEST

### **DEPARTMENT OF REVENUE**

Financial Audit
For the Year Ended June 30, 2020

FINDINGS THIS AUDIT: 2				AGING SCHEDULE OF REPEATED FINDINGS				
	New	Repeat	<u>Total</u>	Repeated Since	Category 1	Category 2	Category 3	
Category 1:	0	0	0	2018		20-1		
Category 2:	1	1	2					
Category 3:	_0	_0	_0					
TOTAL	1	1	2					
FINDINGS I	AST A	IIDIT• 1						

This digest covers the Department of Revenue's Financial Audit as of and for the year ended June 30, 2020. The Department's Compliance Examination covering the two years ended June 30, 2020 will be issued in a separate report at a later date.

#### **SYNOPSIS**

- (20-01) The Department did not have adequate internal controls over access to GenTax.
- (20-02) The Department did not have a reconciliation process to provide assurance census data submitted to its pension and other postemployment benefits (OPEB) plans was complete and accurate.

**Category 1:** Findings that are **material weaknesses** in internal control and/or a **qualification** on compliance with State laws and regulations (material noncompliance).

Category 2: Findings that are significant deficiencies in internal control and noncompliance with State laws and regulations.

Category 3: Findings that have no internal control issues but are in noncompliance with State laws and regulations.

# ILLINOIS DEPARTMENT OF REVENUE FINANCIAL AUDIT

For the Year Ended June 30, 2020

Program revenue: charges for service	\$	99,784 - 40,648,262 72,663 40,820,709  404,279 15,296 1,523 5,000 - 1,797 5,813,495 8,336 6,249,726  206,646 - (187,366) (30,678,538) (49,202) (2,526,499) (33,234,959) 1,336,024	\$	113,898
Program revenue: operating grants.  General revenue: taxes.  General revenue: interest and other  Total revenues.  EXPENDITURES  General government Health and social services. Education Employment and economic development. Environment and business regulation.  Public protection and justice. Intergovernmenal Capital outlays  Total expenditures.  OTHER SOURCES (USES) Appropriations from State resources.  Transfers in Transfers out Receipts collected & transmitted to the State treasury. Lapsed appropriations. Amount of SAMS transfer in/out.  Total other sources (uses).  Net change in fund balance.  Fund balance (deficit) July 1, as restated.	\$	40,648,262 72,663 40,820,709 404,279 15,296 1,523 5,000 - 1,797 5,813,495 8,336 6,249,726 206,646 - (187,366) (30,678,538) (49,202) (2,526,499) (33,234,959)	\$	28 40,418,781 52,047 40,584,754 407,634 14,604 1,683 5,000 5,538 788 5,697,022 10,586 6,142,855 207,196 654 (112,352) (31,784,041) (14,334) (2,280,693)
General revenue: taxes  General revenue: interest and other  Total revenues  EXPENDITURES  General government  Health and social services  Education  Employment and economic development  Environment and business regulation.  Public protection and justice  Intergovernmenal  Capital outlays  Total expenditures  OTHER SOURCES (USES)  Appropriations from State resources  Transfers in  Transfers out  Receipts collected & transmitted to the State treasury  Lapsed appropriations.  Amount of SAMS transfer in/out.  Total other sources (uses).  Net change in fund balance  Fund balance (deficit) July 1, as restated		72,663 40,820,709  404,279 15,296 1,523 5,000 - 1,797 5,813,495 8,336 6,249,726  206,646 - (187,366) (30,678,538) (49,202) (2,526,499) (33,234,959)		40,418,781 52,047 40,584,754 407,634 14,604 1,683 5,000 5,538 788 5,697,022 10,586 6,142,855 207,196 654 (112,352) (31,784,041) (14,334) (2,280,693)
General revenue: interest and other. Total revenues  EXPENDITURES General government		72,663 40,820,709  404,279 15,296 1,523 5,000 - 1,797 5,813,495 8,336 6,249,726  206,646 - (187,366) (30,678,538) (49,202) (2,526,499) (33,234,959)		52,047 40,584,754 407,634 14,604 1,683 5,000 5,538 788 5,697,022 10,586 6,142,855 207,196 654 (112,352) (31,784,041) (14,334) (2,280,693)
Total revenues  EXPENDITURES  General government		40,820,709  404,279 15,296 1,523 5,000 - 1,797 5,813,495 8,336 6,249,726  206,646 - (187,366) (30,678,538) (49,202) (2,526,499) (33,234,959)		40,584,754 407,634 14,604 1,683 5,000 5,538 788 5,697,022 10,586 6,142,855 207,196 654 (112,352) (31,784,041) (14,334) (2,280,693)
Total revenues  EXPENDITURES  General government		40,820,709  404,279 15,296 1,523 5,000 - 1,797 5,813,495 8,336 6,249,726  206,646 - (187,366) (30,678,538) (49,202) (2,526,499) (33,234,959)		40,584,754 407,634 14,604 1,683 5,000 5,538 788 5,697,022 10,586 6,142,855 207,196 654 (112,352) (31,784,041) (14,334) (2,280,693)
General government. Health and social services. Education. Employment and economic development. Environment and business regulation. Public protection and justice. Intergovernmenal. Capital outlays Total expenditures.  OTHER SOURCES (USES) Appropriations from State resources. Transfers in. Transfers out. Receipts collected & transmitted to the State treasury. Lapsed appropriations. Amount of SAMS transfer in/out. Total other sources (uses).  Net change in fund balance. Fund balance (deficit) July 1, as restated.		15,296 1,523 5,000 - 1,797 5,813,495 8,336 6,249,726 206,646 - (187,366) (30,678,538) (49,202) (2,526,499) (33,234,959)		14,604 1,683 5,000 5,538 788 5,697,022 10,586 6,142,855 207,196 654 (112,352) (31,784,041) (14,334) (2,280,693)
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Health and social services  Education  Employment and economic development  Environment and business regulation  Public protection and justice  Intergovernmenal  Capital outlays  Total expenditures  OTHER SOURCES (USES)  Appropriations from State resources  Transfers in  Transfers out  Receipts collected & transmitted to the State treasury  Lapsed appropriations  Amount of SAMS transfer in/out  Total other sources (uses)  Net change in fund balance  Fund balance (deficit) July 1, as restated		15,296 1,523 5,000 - 1,797 5,813,495 8,336 6,249,726 206,646 - (187,366) (30,678,538) (49,202) (2,526,499) (33,234,959)		14,604 1,683 5,000 5,538 788 5,697,022 10,586 6,142,855 207,196 654 (112,352) (31,784,041) (14,334) (2,280,693)
Education Employment and economic development Environment and business regulation. Public protection and justice Intergovernmenal Capital outlays Total expenditures  OTHER SOURCES (USES) Appropriations from State resources Transfers in Transfers out Receipts collected & transmitted to the State treasury Lapsed appropriations Amount of SAMS transfer in/out Total other sources (uses) Net change in fund balance Fund balance (deficit) July 1, as restated		1,523 5,000 1,797 5,813,495 8,336 6,249,726 206,646 (187,366) (30,678,538) (49,202) (2,526,499) (33,234,959)		1,683 5,000 5,538 788 5,697,022 10,586 6,142,855 207,196 654 (112,352) (31,784,041) (14,334) (2,280,693)
Employment and economic development.  Environment and business regulation		5,000 1,797 5,813,495 8,336 6,249,726 206,646 (187,366) (30,678,538) (49,202) (2,526,499) (33,234,959)		5,000 5,538 788 5,697,022 10,586 6,142,855 207,196 654 (112,352) (31,784,041) (14,334) (2,280,693)
Environment and business regulation. Public protection and justice		1,797 5,813,495 8,336 6,249,726 206,646 (187,366) (30,678,538) (49,202) (2,526,499) (33,234,959)		5,538 788 5,697,022 10,586 6,142,855 207,196 654 (112,352) (31,784,041) (14,334) (2,280,693)
Public protection and justice Intergovernmenal		5,813,495 8,336 6,249,726 206,646 (187,366) (30,678,538) (49,202) (2,526,499) (33,234,959)		788 5,697,022 10,586 6,142,855 207,196 654 (112,352) (31,784,041) (14,334) (2,280,693)
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Capital outlays Total expenditures		8,336 6,249,726 206,646 (187,366) (30,678,538) (49,202) (2,526,499) (33,234,959)		10,586 6,142,855 207,196 654 (112,352) (31,784,041) (14,334) (2,280,693)
Total expenditures.  OTHER SOURCES (USES)  Appropriations from State resources		6,249,726 206,646 - (187,366) (30,678,538) (49,202) (2,526,499) (33,234,959)		6,142,855 207,196 654 (112,352) (31,784,041) (14,334) (2,280,693)
OTHER SOURCES (USES)  Appropriations from State resources		206,646 - (187,366) (30,678,538) (49,202) (2,526,499) (33,234,959)		207,196 654 (112,352) (31,784,041) (14,334) (2,280,693)
Appropriations from State resources  Transfers in  Transfers out  Receipts collected & transmitted to the State treasury  Lapsed appropriations  Amount of SAMS transfer in/out  Total other sources (uses)  Net change in fund balance  Fund balance (deficit) July 1, as restated		(187,366) (30,678,538) (49,202) (2,526,499) (33,234,959)		654 (112,352) (31,784,041) (14,334) (2,280,693)
Transfers in  Transfers out  Receipts collected & transmitted to the State treasury.  Lapsed appropriations.  Amount of SAMS transfer in/out.  Total other sources (uses)  Net change in fund balance  Fund balance (deficit) July 1, as restated		(187,366) (30,678,538) (49,202) (2,526,499) (33,234,959)		654 (112,352) (31,784,041) (14,334) (2,280,693)
Transfers out		(30,678,538) (49,202) (2,526,499) (33,234,959)		(112,352) (31,784,041) (14,334) (2,280,693)
Receipts collected & transmitted to the State treasury.  Lapsed appropriations.  Amount of SAMS transfer in/out.  Total other sources (uses)		(30,678,538) (49,202) (2,526,499) (33,234,959)		(31,784,041) (14,334) (2,280,693)
Lapsed appropriations		(49,202) (2,526,499) (33,234,959)		(14,334) (2,280,693)
Amount of SAMS transfer in/out  Total other sources (uses)  Net change in fund balance  Fund balance (deficit) July 1, as restated		(2,526,499) (33,234,959)		(2,280,693)
Total other sources (uses)		(33,234,959)		
Net change in fund balance  Fund balance (deficit) July 1, as restated			-	(33,983,570)
Fund balance (deficit) July 1, as restated		1,336,024		
-				458,329
Fund balance (deficit) June 30		(459,379)		(900,832)
•	\$	876,645	\$	(442,503)
GDV EGEND A GGOVATE DAY ANGEG				
SELECTED ACCOUNT BALANCES - Governmental funds (in thousands)	Ju	ne 30, 2020	Jı	ine 30, 2019
ASSETS				
Cash and cash equivalents & investments	\$	1,879,665	\$	2,166,654
Taxes receivable, net		3,754,258		1,858,248
Intergovernmental and other receivables, net		22,727		24,922
Due from other State funds		425,074		372,423
Loans and notes receivables, long term		36,687		37,569
Inventories		-		204
Unexpended appropriations		7,928		19,970
Total assets	\$	6,126,339	\$	4,479,990
LIABILITIES AND DEFERRED INFLOWS OF RESOURCES				
Accounts payable and other liabilities	\$	549,295	\$	364,571
Income tax refunds payable		1,597,811		1,549,943
Intergovernmental payables		1,045,914		1,017,166
Unearned revenue		1,278,525		1,172,411
Due to other funds - Department and State		540,708		587,999
Unavailable revenue		237,441		230,403
Total liabilities and deferred inflows of resources		5,249,694		4,922,493
FUND BALANCE (DEFICIT)				
Fund balance (deficit)		876,645		(442,503)
Total liabilities, deferred inflows of resources and fund balance (deficit)	\$	6,126,339	\$	4,479,990
AGENCY DIRECTOR				
During Audit Period and Currently: David Harris				

## FINDINGS, CONCLUSIONS, AND RECOMMENDATIONS

### INADEQUATE INTERNAL CONTROLS OVER ACCESS TO GENTAX

Department unable to provide sufficient information regarding individuals hired and terminated The Department of Revenue (Department) did not have adequate internal controls over documenting newly hired and/or terminated employees and thus could not demonstrate access to the enterprise tax system (GenTax) was limited to only appropriate personnel. During fiscal year 2020, GenTax processed over 12.3 million tax transactions and \$47.35 billion in payments from taxpayers for the Department.

As part of our audit process, we requested the Department provide the populations of individuals hired and terminated from employment during the audit period. In response to our request, the Department provided the populations; however, they did not provide documentation demonstrating the populations were sufficiently precise and detailed under the Professional Standards promulgated by the American Institute of Certified Public Accountants (AU-C § 330, AU-C § 530).

Although the populations provided to the auditors had limitations, we selected a sample of newly hired and terminated employees and performed testing over each individual's access to GenTax, and noted no exceptions. (Finding 1, pages 67-68)

We recommended the Department strengthen controls over the records maintained related to hiring and terminations.

The Department agreed with the recommendation and stated the Department will implement a coordinated system between the two areas to ensure inconsistencies are identified in a timely manner, will incorporate the process into written procedures.

and will explore ways to further automate the tracking process

to eliminate any manual processes.

Department agreed with recommendation

#### LACK OF CENSUS DATA RECONCILIATIONS

The Department did not have a reconciliation process to provide assurance census data submitted to its pension and other postemployment benefits (OPEB) plans was complete and accurate.

During testing, we noted the Department had not performed an initial complete reconciliation of its census data recorded by the State Employees' Retirement System of Illinois (SERS) and the Department of Central Management Services (CMS) to its internal records to establish a base year of complete and accurate census data. (Finding 2, pages 69-70)

Census data reconciliation not performed

Department agreed with recommendation.

We recommended the Department work with SERS and CMS to develop an annual reconciliation process of its active members' census data from its underlying records to a report from each plan of census data submitted to the plan's actuary.

The Department agreed with the recommendation and stated it will work with SERS and CMS to identify reports that can be used to reconcile records of Department current active employees with SERS and Group Insurance program members' records. Further, the Department stated the reconciliation process will be incorporated into written procedures.

We will review the Department's progress towards the implementation of our recommendations in our next financial audit.

### **AUDITOR'S OPINIONS**

The auditors stated the financial statements of the Department as of and for the year ended June 30, 2020 are fairly stated in all material respects.

This financial audit was conducted by RSM US LLP.

### SIGNED ORIGINAL ON FILE

JANE CLARK Division Director

This report is transmitted in accordance with Section 3-14 of the Illinois State Auditing Act.

SIGNED ORIGINAL ON FILE

FRANK J. MAUTINO Auditor General

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