

Legislative Audit Commission

Resolution No. 164

Presented by Representative Frese

WHEREAS, the Illinois Department of Human Services' (DHS) mission is to provide equitable access to social/human services, supports, programs and resources to enhance the lives of all it serves; and

WHEREAS, the DHS mission is carried out by multiple divisions, including the Division of Developmental Disabilities (DDD), which has oversight for the Illinois system of programs and services designed for individuals with intellectual and developmental disabilities; and

WHEREAS, one of the services provided by DDD is a residential living services program known as Community Integrated Living Arrangements (CILA) which is a living arrangement that promotes residential stability for an individual that resides in his or her own home, in a home shared with others, or in the natural family home and who is provided with an array of services to meet his or her needs; and

WHEREAS, DHS' Bureau of Accreditation, Licensure and Certification (BALC) has a responsibility to the recipients of services to ensure to the best of its ability that those individuals are receiving services from community agencies that have been reviewed according to licensure or certification rules; and

WHEREAS, BALC ensures standards by performing, in part, licensure surveys of CILA programs in accordance with the CILA Rule 115 (59 Ill. Adm. Code 115); and

WHEREAS, the Auditor General, in July 2018, released a performance audit of the DHS oversight of the CILA program, a program under the purview of DDD; and

WHEREAS, the audit found weaknesses in the licensing process for CILAs and the monitoring of CILAs by DHS resulting in 26 recommendations to DHS to improve CILA oversight; and

WHEREAS, in July 2020, the Auditor General released a compliance audit of DHS for the period ended June 30, 2019, that found that DHS had not yet fully implemented 19 of the 26 recommendations (73 percent) from the audit released in 2018; and

WHEREAS, in September 2022, the Auditor General released a compliance audit of DHS for the period ended June 30, 2021. This audit, four years after the release of the original performance audit, again found a number of recommendations from the original performance audit had not yet been implemented; and

WHEREAS, a BALC memorandum to community providers on July 22, 2020, outlined a self-assessment licensing process and remote site inspection process for community providers due to COVID-19; and

WHEREAS, Public Act 101-0075, effective January 1, 2020, required any facility licensed under the CILA Act to notify DHS when emergency calls are made from the facility; therefore, be it

RESOLVED, BY THE LEGISLATIVE AUDIT COMMISSION, that the Auditor General is directed to conduct a performance audit of the Department of Human Services' oversight and monitoring of the Community Integrated Living Arrangement program; and be it further

RESOLVED, that the audit include, but not be limited to, for the period FY21 and FY22, the following determinations:

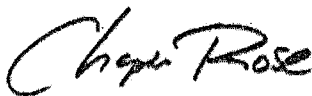
- An examination of the process for licensing developmental services agencies and certifying CILAs for persons with developmental disabilities;
- An examination of whether oversight and monitoring of licensed CILA providers complies with statutory and regulatory requirements, including site visits, and inspections of records and premises; and
- An examination of whether the DHS notification process for emergency calls complies with applicable laws, rules, and procedures; and be it further

RESOLVED, that the Department of Human Services and any other entity having information relevant to this audit cooperate fully and promptly with the Auditor General's Office in the conduct of this audit; and be it further

RESOLVED, that the Auditor General commence this audit as soon as possible and report his findings and recommendations upon completion in accordance with the provisions of Section 3-14 of the Illinois State Auditing Act; and be it further

RESOLVED, that a suitable copy of this resolution be delivered to the Auditor General and the Department of Human Services.

Adopted this 14th day of March, 2023



Senator Chapin Rose
Co-Chair, Legislative Audit Commission



Representative Fred Crespo
Co-Chair, Legislative Audit Commission